

## **Payment and Insurance:**

We accept a variety of payments which include: Cash, Debit or Credit card. Payment is expected at the completion of services unless you have made other arrangements with our office. At Dentistry on Brant we want you to feel comfortable in discussing your budget needs with us. We will work with you to accommodate your needs.

If you have dental insurance, please fill out the attached form with all of your insurance information. In order to process your claims quickly and efficiently, our system allows us to submit your insurance claims electronically to your insurance provider, however NOT all insurers accept claims electronic claims. Please check beforehand if they do.

Please make us aware of any changes to your personal information, telephone number, change of address or any other dental insurance information.

At Dentistry on Brant, we aim to make the claims process as easy and smooth as possible. Any costs related to your treatment will be sent to your insurance provider prior to your procedure, however this does not guarantee that insurer will cover the treatments' costs. We will do our best to accommodate your budgeting needs prior to any treatment, however if the insurance company fails to pay the claim, the ultimate responsibility is to the patient.

## **Understanding Dental Insurance:**

To ensure that you have the best dental experience, we would like to share some of the things we've learned working with dental insurance companies.

The amount of coverage that you have is based on how much your employer budgeted for buying insurance. The amount of coverage is not based on your dental needs. That is where we come in...

Our job is to make recommendations based on what best for your oral health, not whether if it is covered by your insurance policy. We will work with you and go over all of your treatment options before deciding on a treatment plan.

We encourage all of our patients to take an active role in their oral health and look at dental insurance as an aid to help them achieve their oral health goals.

Our team has plenty of experience working with dental insurance providers. We want to make the whole process easy, smooth and enjoyable. We can help you understand your dental plan and clarify any questions about your coverage. We're here to help you so that you can achieve optimal oral health.

### **Dr. Mary Anne New DDS**